Tier 1 Metrics Introductory Overview

Project Overview and Origins

Justice Counts is a national, consensus-building initiative designed to help policymakers make better decisions with criminal justice data that’s more timely, less disjointed, and as useful as possible. The initiative is led by the U.S. Department of Justice’s Office of Justice Programs’ Bureau of Justice Assistance (BJA) and The Council of State Governments (CSG) Justice Center. The project is directed by a 27-member National Steering Committee (NSC) featuring municipal, local, county, Tribal, and state leaders from across the nation representing the many facets and sectors of the criminal justice system.

Justice Counts is supported by 21 national partner organizations including associations of criminal justice practitioners and leaders, research and technical assistance providers, technology providers, and seven issue-specific subcommittees with more than 70 members including agency leaders and staff with experience working with agency data to inform decision making; nationally recognized criminal justice researchers; advocates; and more. Together, the NSC, partner organizations, and subcommittees work to advance the initiative’s objective of making criminal justice data more accessible and usable for policymakers, with key goals including the following:

1. Create a set of voluntary, consensus-driven metrics that leverage existing data from criminal justice agencies to convey timely, valuable insights and information to state and local policymakers (more on this process in subsequent sections).
2. Develop an advanced digital infrastructure serving agencies, policymakers, and the public to display the metrics and drive data-informed policymaking at all levels of government.
3. Provide technical assistance for states that adopt Justice Counts as an approach to creating a culture of data-driven criminal justice policymaking.

The Metrics Development Process

The CSG Justice Center partnered with Measures for Justice (MFJ) and staff from BJA to facilitate an extensive consensus-building process around an initial set of Justice Counts metrics. Through the process of hundreds of hours of conversations with NSC members, partner associations and agencies, and issue-specific subcommittees, a framework was established that accounted for frequently asked questions, trends, and common areas of interest across the criminal justice system. The framework included categories of metrics designed to capture how people or cases are moving through the system, how much is being spent on each part of the system, and more. Similarly, the framework accounted for aspirational metrics that capture how each part of the system contributes to policy goals related to public safety, equity, and fairness.

The consensus-building process generated nearly 1,200 potential metrics for the field. The NSC, partners, and subcommittees then applied a dual test of utility (is the information conveyed via this metric useful and actionable for policymakers?) and feasibility (is the data necessary to complete this metric collected by/available to...
most agencies in this sector?) to these 1,200 potential metrics, resulting in a small set of initial set of metrics deemed essential for policymakers to regularly receive to inform decision making. These metrics are called “Tier 1” to reflect their foundational approach to establishing a baseline of timely, insightful data and the intention to continue developing subsequent tiers of metrics that are more numerous and nuanced but may also be harder for agencies to achieve.

**Justice Counts Tier 1 Metrics**

This document provides an overview of the Justice Counts Tier 1 metrics, their core data elements, and the opportunities agencies will have to add notes about the individual nature of their systems and their data. Tier 1 defines six parallel categories of metrics (capacity and costs, system inputs, operations and dynamics, public safety, equity, and fairness) for seven sectors of the criminal justice system (law enforcement, prosecution, defense, courts/pretrial, jails, prisons, community supervision). This structure leverages approximately 40 individual data points from each system sector to generate approximately 10 overall metrics per sector.

These 10 metrics represent the fundamentals of the criminal justice system and can help answer some key questions:

- How large or expansive is our system?
- How many people are encountering, entering, or leaving the system at various points?
- How is each area of the system affecting or contributing to public safety?
- Is our system treating people similarly or differently by race, ethnicity, or gender?
- Is our system following constitutional principles for fairness?

Justice Counts will be working to add new topics to the metrics, including victim services, reentry, and behavioral health, as well as creating a set of Tier 2 metrics for each sector. Tier 2 metrics will be both more numerous and more nuanced that Tier 1 and will be in development over the next six months.

**Implementing the Tier 1 Metrics**

This introductory guide will help agency leaders and staff become more familiar with the metrics, and we hope it will spark curiosity about each agency’s capacity to report these fundamental data. Agencies can take the Justice Counts Self-Assessment and receive an instant evaluation about their capacity to report these metrics, as well as get tips and resources about how to improve their readiness. Agencies can also sign up for a Justice Counts Listening Work Session for their sector and participate in shaping the technical components of the metrics, such as the definitions that will guide data input and the cadence of reporting.

In addition to developing and releasing these metrics, Justice Counts will be launching a robust digital infrastructure that will power the reporting of Justice Counts metrics and automate publishing them in both a state dashboard with agency-specific insights and a national website with cross-system insights. Together, these online tools will provide powerful, up-to-date information to policymakers and empower a new era of data-driven decision making about criminal justice systems. Join our online community to receive notifications when these new tools become available.

Learn more about what it means to be a Justice Counts state and about the unique opportunities available to the first 10 states to sign on at justice-counts.org.
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## 1. Capacity & Costs

### 1.1 Annual Budget – amount of annual budget of the agency

1. Total agency budget (in dollars)

*Agency Customization: How does the agency define the fiscal year?*

### 1.2 Law Enforcement Officers per Capita – number of full-time staff employed in the agency

1. Number of full-time *law enforcement officers*
2. Number of full-time *civilian staff*
3. Optional: Number of full-time law enforcement *by race or ethnicity, gender*
4. Optional: Number of full-time civilian staff *by race or ethnicity, gender*

## 2. Population Movements

### 2.1 Reported Crime – number of crimes reported to the agency

1. **Total number** of crime incidents
2. Number of incidents involving *person offenses*
3. Number of incidents involving *property offenses*
4. Number of incidents involving *drug offenses*
5. Number of incidents involving *other (please specify) or unknown types of offenses*

*Agency Customization: Which offenses are included in each of the categories above?*

### 2.2 Arrests – number of arrests recorded by the agency

1. **Total number** of arrests made
2. Number of arrests for *person offenses*
3. Number of arrests for *property offenses*
4. Number of arrests for *drug offenses*
5. Number of arrests for *other (please specify) or unknown types of offenses*

*Agency Customization: Which offenses are included in each of the categories above?*

## 3. Operations and Dynamics

### 3.1 Calls for Service – number of calls for service routed to the agency

1. **Total number** of calls for service
2. Number of *emergency* calls for service
3. Number of *non-emergency* calls for service
4. Number of *type unknown* calls for service

*Agency Customization: Do these data represent all calls or only calls responded to? What agencies are available to respond to calls?*
4. Public Safety

4.1 Officer Use-of-Force Incidents – number of incidents in which officers used force in an interaction with a community member

1. **Total number** of use-of-force incidents
2. Optional: Number of incidents involving physical use-of-force
3. Optional: Number of incidents involving restraint
4. Optional: Number of incidents involving use of a weapon
5. Optional: Number of incidents involving an unknown type of force

Agency Customizations: What is your agency’s definition of use-of-force?

5. Equity

5.1 Arrests by Race or Ethnicity – number of arrests made involving a suspect of a certain race or ethnicity as a percentage of individuals of a certain race or ethnicity in the jurisdiction

1. **Total number** of arrests made
2. Number of arrests involving White suspects
3. Number of arrests involving Black suspects
4. Number of arrests involving Hispanic/Latino suspects
5. Number of arrests involving Asian suspects
6. Number of arrests involving American Indian or Alaskan Native suspects
7. Number of arrests involving Native Hawaiian or Pacific Islander suspects
8. Number of arrests involving suspects of another (please specify), multiple, or unknown race or ethnicity

Agency Customization: How does the agency define and record race or ethnicity?

5.2 Arrests by Gender – number of arrests made involving a suspect of a certain gender as a percentage of individuals of a certain gender in the jurisdiction

1. **Total number** of arrests made
2. Number of arrests involving male suspects
3. Number of arrests involving female suspects
4. Number of arrests involving another (please specify), or unknown suspects

Agency Customization: How does the agency define and record gender?

6. Fairness

6.1 Civilian Complaints Sustained – number of complaints filed against officers in the agency that were sustained

1. Total number of complaints filed and sustained

Agency Customization: How does the agency define complaint and sustained?

Metrics continue on the next page
### 1. Capacity & Costs

#### 1.1 Annual Budget – amount of annual budget (in dollars) of the office

1. Total office/agency budget (in dollars)

_Agency Customization: How does the office/agency define the fiscal year?_

#### 1.2 Total Staff – number of full-time staff employed by the office/agency who work on criminal matters

1. **Total number** of full-time staff
2. Optional: Number of full-time **attorneys**
3. Optional: Number of full-time **supervisors**
4. Optional: Number of full-time **administrative staff**
5. Optional: Number of full-time **support/expert staff**
6. Optional: Number of full-time **other (please specify) type staff**
7. Optional: Number of full-time **staff of unknown type**

### 2. Population Movements

#### 2.1 Cases Referred (Intake) – number of cases referred to the office for prosecution (intake)

1. **Total number** of cases referred to the prosecutor
2. Number of **felony cases** referred
3. Number of **misdemeanor cases** referred
4. Number of **infraction cases** referred
5. Number of **unknown cases** referred

_Agency Customization: How does the office/agency define case and referred? Do other agencies have the authority to file charges?_

#### 2.2 Cases Disposed – number of cases disposed by the office

1. **Total number** of cases disposed
2. Optional: Number of cases **declined** for prosecution
3. Optional: Number of cases **diverted/deferred** (at any stage)
4. Optional: Number of cases **dismissed**
5. Optional: Number of cases **resolved by plea**
6. Optional: Number of cases **resolved at trial**
7. Optional: Number of cases **acquitted**
8. Optional: Number of cases **transferred** out of the jurisdiction
9. Optional: Number of cases disposed by **another (please specify) method**
10. Optional: Number of cases disposed by an **unknown method**

_Agency Customization: How does your office/agency define a disposition? Does the office/agency case management system overwrite initial dispositions with subsequent post-conviction decisions?_

*Continues next page*
2. Population Movements continued

2.3 Caseloads – average caseload per attorney in the office/agency

1. Average caseload per attorney
2. Average felony caseload per attorney
3. Average misdemeanor caseload per attorney
4. Average caseload of unknown case types per attorney

Agency Customization: Does your office/agency already calculate the average caseloads by type on a monthly basis? If so, please share the methodology.

3. Operations and Dynamics

3.1 Cases Declined – number of cases referred to the prosecutor that were not diverted/deferred and did not proceed to prosecution

1. Total number of cases referred to the prosecutor
2. Total number of cases that were declined
3. Number of felony cases referred and declined
4. Number of misdemeanor cases referred and declined
5. Number of infraction cases referred and declined
6. Number of unknown class cases referred and declined

Agency Customization: How does the office/agency define case?

3.2 Cases Diverted/Deferred – number of cases referred to the prosecutor that were diverted/deferred

1. Total number of cases referred to the prosecutor
2. Total number of cases that were diverted/deferred
3. Number of felony cases referred and diverted/deferred
4. Number of misdemeanor cases referred and diverted/deferred
5. Number of infraction cases referred and diverted/deferred
6. Number of unknown class cases referred and diverted/deferred

Agency Customization: How does the office/agency define case?

3.3 Cases Prosecuted – number of cases referred to the prosecutor and proceeded to prosecution

1. Total number of cases referred to the prosecutor
2. Total number of cases that were prosecuted
3. Number of felony cases referred and prosecuted
4. Number of misdemeanor cases referred and prosecuted
5. Number of infraction cases referred and prosecuted
6. Number of unknown class cases referred and prosecuted

Agency Customization: How does the office/agency define case?

4. Public Safety

There is not a Public Safety metric for Prosecution.
5. Equity

5.1 Cases Declined, Diverted/Deferred, and Prosecuted by Race or Ethnicity – number of cases declined, diverted/deferred, and prosecuted involving a defendant of a certain race or ethnicity as a percentage of cases referred involving a defendant of that race or ethnicity

1. Total number of cases referred to the prosecutor
2. Number of cases referred involving a White defendant
3. Number of cases referred involving a Black defendant
4. Number of cases referred involving a Hispanic/Latino defendant
5. Number of cases referred involving an American Indian or Alaska Native defendant
6. Number of cases referred involving a Native Hawaiian or Pacific Islander defendant
7. Number of cases referred involving a defendant of another (please specify), multiple, or unknown race or ethnicity

8. Total number of cases declined by the prosecutor
9. Number of cases declined involving a White defendant
10. Number of cases declined involving a Black defendant
11. Number of cases declined involving a Hispanic/Latino defendant
12. Number of cases declined involving an American Indian or Alaska Native defendant
13. Number of cases declined involving a Native Hawaiian or Pacific Islander defendant
14. Number of cases declined involving a defendant of another (please specify), multiple, or unknown race or ethnicity (by declination type)

15. Total number of cases diverted/deferred by the prosecutor
16. Number of cases diverted/deferred involving a White defendant
17. Number of cases diverted/deferred involving a Black defendant
18. Number of cases diverted/deferred involving a Hispanic/Latino defendant
19. Number of cases diverted/deferred involving an American Indian or Alaska Native defendant
20. Number of cases diverted/deferred involving a Native Hawaiian or Pacific Islander defendant
21. Number of cases diverted/deferred involving a defendant of another (please specify), multiple, or unknown race or ethnicity (by declination type)

22. Total number of cases prosecuted by the prosecutor
23. Number of cases prosecuted involving a White defendant
24. Number of cases prosecuted involving a Black defendant
25. Number of cases prosecuted involving a Hispanic/Latino defendant
26. Number of cases prosecuted involving an American Indian or Alaska Native defendant
27. Number of cases prosecuted involving a Native Hawaiian or Pacific Islander defendant
28. Number of cases prosecuted involving a defendant of another (please specify), multiple, or unknown race or ethnicity (by declination type)

Agency Customization: How does the office/agency define and record race or ethnicity?

5.2 Cases Declined, Diverted/Deferred, and Prosecuted by Gender – number of cases declined, diverted/deferred, and prosecuted involving a defendant of a certain gender as a percentage of cases referred involving a defendant of that gender

1. Total number of cases referred to the prosecutor
2. Number of cases referred involving a male defendant
3. Number of cases referred involving a female defendant
4. Number of cases referred involving a other (please specify) or unknown defendant
5. Number of cases referred involving a defendant of unknown gender
5. Equity continued

6. Total number of cases declined by the prosecutor
7. Number of cases declined involving a male defendant
8. Number of cases declined involving a female defendant
9. Number of cases declined involving a defendant of another (please specify) gender
10. Number of cases declined involving a defendant of unknown gender

11. Total number of cases diverted/deferred by the prosecutor
12. Number of cases diverted/deferred involving a male defendant
13. Number of cases diverted/deferred involving a female defendant
14. Number of cases diverted/deferred involving a defendant of another (please specify) gender
15. Number of cases diverted/deferred involving a defendant of unknown gender

16. Total number of cases prosecuted by the prosecutor
17. Number of cases prosecuted involving a male defendant
18. Number of cases prosecuted involving a female defendant
19. Number of cases prosecuted involving a defendant of another (please specify) gender
20. Number of cases prosecuted involving a defendant of unknown gender

Agency Customization: How does the office/agency define and record gender?

6. Fairness

6.1 Violations Filed against Attorneys in the Office Resulting in Disciplinary Action – percent of violations filed against attorneys in the office resulting in disciplinary action

1. Total number of violations filed resulting in disciplinary action

Agency Customization: How does the office/agency define violation?

Metrics continue on the next page
# Tier 1 Metrics

## 1. Capacity & Costs

### 1.1 Annual Budget – amount of annual budget of the office/program

1. Total agency budget (in dollars)

*Agency Customization: How does the office/program define the fiscal year?*

### 2.2 Total Staff – number of full-time staff employed by the provider/program

1. **Total number** of full-time staff
2. Optional: Number of full-time **attorneys**
3. Optional: Number of full-time **supervisors**
4. Optional: Number of full-time **administrative staff**
5. Optional: Number of full-time **support/expert staff**
6. Optional: Number of full-time **other (please specify) type staff**
7. Optional: Number of full-time **staff of unknown type**

*Agency Customization: For managed assigned counsel programs and contract counsel programs, please include the number of attorneys who handle cases on behalf of or at the assignment of the provider.*

## 2. Population Movements

### 2.1 Cases Appointed Counsel – number of new cases appointed counsel to the office

1. **Total number** of new cases appointed counsel
2. Number of new **felony cases** appointed counsel
3. Number of new **misdemeanor cases** appointed counsel
4. Number of new cases appointed counsel with **unknown case severity**

*Agency Customization: How does the office/program define appointed?*

### 2.2 Caseloads – average caseload per attorney in the office/program

1. **Average caseload** per attorney
2. Average **felony caseload** per attorney
3. Average **misdemeanor caseload** per attorney
4. Average caseload of **unknown case type** per attorney

*Agency Customization: Does your office/agency already calculate the average caseloads by type on a monthly basis? If so, please share the methodology.*

### 2.3 Cases Disposed – number of cases disposed by the office/program

1. **Total number** of cases disposed
2. Optional: Number of **cases dismissed**
3. Optional: Number of **cases diverted/deferred** (at any stage)
4. Optional: Number of **cases acquitted**
5. Optional: Number of **cases convicted in plea negotiation**

Continues next page
2. Population Movements continued

6. Optional: Number of cases convicted at trial
7. Optional: Number of cases transferred out of the jurisdiction
8. Optional: Number of cases disposed by another (please specify) method
9. Optional: Number of cases disposed by an unknown method

Agency Customization: How does your office/agency define a disposition? Does the office/agency case management system overwrite initial dispositions with subsequent post-conviction decisions?

3. Operations and Dynamics

There is not an Operations and Dynamics metric for Defense.

4. Public Safety

There is not a Public Safety metric for Defense.

5. Equity

5.1 Cases Disposed by Race or Ethnicity – number of cases disposed involving a defendant of a certain race or ethnicity as a percentage of cases appointed involving a defendant of that race or ethnicity

1. Total number of active cases appointed counsel
2. Number of active cases appointed counsel involving a White defendant
3. Number of active cases appointed counsel involving a Black defendant
4. Number of active cases appointed counsel involving a Hispanic/Latino defendant
5. Number of active cases appointed counsel involving an American Indian or Alaska Native defendant
6. Number of active cases appointed counsel involving a Native Hawaiian or Pacific Islander defendant
7. Number of active cases appointed counsel involving a defendant of another (please specify), multiple, or unknown race or ethnicity, including those of multiple races or ethnicities
8. Total number of active cases disposed
9. Number of cases disposed involving a White defendant
10. Number of cases disposed involving a Black defendant
11. Number of cases disposed involving a Hispanic/Latino defendant
12. Number of cases disposed involving an American Indian or Alaska Native defendant
13. Number of cases disposed involving a Native Hawaiian or Pacific Islander defendant
14. Number of cases disposed involving a defendant of another (please specify), multiple, or unknown race or ethnicity, including those of multiple races or ethnicities

Agency Customization: How does the office/program define and record race or ethnicity?

5.2 Cases Disposed by Gender – number of cases disposed involving a defendant of a certain gender as a percentage of cases appointed involving a defendant of that gender

1. Total number of active cases appointed counsel
2. Total number of active cases disposed
3. Number of active cases appointed counsel involving a male defendant

Continues next page
## 5. Equity

4. Number of **active** cases appointed counsel involving a **female defendant**
5. Number of **active** cases appointed counsel involving a **another (please specify), or unknown defendant**
6. Number of **active** cases disposed involving a **male defendant**
7. Number of **active** cases disposed involving a **female defendant**
8. Number of **active** cases disposed involving a **another (please specify), or unknown gender defendant**

*Agency Customization:* How does the office/program define and record **gender**?

## 6. Fairness

### 6.2 Client Complaints against Counsel Sustained

- **number of complaints filed against attorneys in the office/program that are sustained**

1. Number of complaints **filed and sustained**

*Agency Customization:* How does the office/program define **complaint** and **sustained**?

*Metrics continue on the next page*
1. Capacity & Costs

1.1 Annual Budget – amount of annual budget of the agency

1. Total criminal court budget (in dollars)

Agency Customization: How does the agency define the fiscal year?

1.2 Total Staff – number of full-time staff employed by the criminal courts

1. Total number of full-time staff
2. Optional: Number of full-time attorneys
3. Optional: Number of full-time supervisors
4. Optional: Number of full-time administrative staff
5. Optional: Number of full-time support/expert staff
6. Optional: Number of full-time other (please specify) type staff
7. Optional: Number of full-time staff of unknown type

2. Population Movements

2.1. Criminal Case Filings – number of new criminal cases filed with the court

1. Total number of newly filed cases
2. Number of new felony cases filed
3. Number of new misdemeanor cases filed
4. Number of new infraction cases filed
5. Number of new cases filed with unknown case severity

Agency Customization: How does the criminal court define a case? What agencies have the authority to file a case directly with the court?

2.2 Cases Disposed – number of cases disposed in the criminal court

1. Total number of cases disposed
2. Optional: Number of cases declined for prosecution
3. Optional: Number of cases dismissed
4. Optional: Number of cases diverted/deferred (at any stage)
5. Optional: Number of cases acquitted
6. Optional: Number of cases convicted in plea negotiation
7. Optional: Number of cases convicted at trial
8. Optional: Number of cases transferred out of the jurisdiction
9. Optional: Number of cases disposed by another (please specify) method
10. Optional: Number of cases disposed by an unknown method

Agency Customization: How does the criminal court define a case and a disposition?

Metrics continue on the next page
3. Operations and Dynamics

3.1 Pretrial Release – number of cases in which an individual is released while awaiting trial

1. **Total number** of cases in which a defendant is released pretrial
2. Optional: Number of cases in which a defendant is released on their own recognizance
3. Optional: Number of cases in which a defendant is released with monetary bail imposed
4. Optional: Number of cases in which a defendant is released to supervision or electronic monitoring
5. Optional: Number of cases in which a defendant is released by another (please specify) means
6. Optional: Number of cases in which a defendant is released with unknown release type

Agency Customization: How does the criminal court define a case and a pretrial release?

3.2 Sentences Imposed – number of cases with a sentence imposed

1. **Total number** of cases with a sentence imposed
2. Optional: Number of cases with a sentence of death imposed
3. Optional: Number of cases with a sentence of life incarceration imposed
4. Optional: Number of cases with an incarceration sentence imposed (excluding life sentences and death sentences)
5. Optional: Number of cases with a sentence to supervision imposed
6. Optional: Number of cases with financial obligations imposed as sentence
7. Optional: Number of cases with another (please specify) sentence type imposed
8. Optional: Number of cases with an unknown sentence imposed

Agency Customization: What is the criminal court’s method for recording time served?

4. Public Safety

4.1 New Offenses While on Pretrial Release – number of cases in which an individual was released pending trial and was arrested for a new offense before their initial case was disposed

1. **Total number** of cases in which a defendant was released pretrial in the prior year
2. **Number** of cases in which a defendant was released pretrial and was arrested for a new offense

Agency Customization: What are the criminal court’s restrictions regarding pretrial detention and release?

5. Equity

5.1 Sentences Imposed by Race or Ethnicity – number of cases with a sentence imposed involving a defendant of a certain race or ethnicity as a percentage of cases closed involving a defendant of that race or ethnicity

1. **Total number** of cases sentenced
2. **Total number** of cases closed
3. Number of cases sentenced involving a White defendant
4. Number of cases sentenced involving a Black defendant
5. Number of cases sentenced involving a Hispanic/Latino defendant
6. Number of cases sentenced involving an American Indian or Alaska Native defendant
7. Number of cases sentenced involving a Native Hawaiian or Pacific Islander defendant
8. Number of cases sentenced involving a defendant of another (please specify), multiple, or unknown race or ethnicity

Continues next page
5. Equity  continued

9. Number of cases closed involving a White defendant
10. Number of cases closed involving a Black defendant
11. Number of cases closed involving a Hispanic/Latino defendant
12. Number of cases closed involving an American Indian or Alaska Native defendant
13. Number of cases closed involving a Native Hawaiian or Pacific Islander defendant
14. Number of cases closed involving a defendant of another (please specify), multiple, or unknown race or ethnicity

Agency Customization: How does the criminal court define and record race or ethnicity?

5.2 Sentences Imposed by Gender – number of cases with a sentence involving a defendant of a certain gender as a percentage of cases closed involving a defendant of that gender

1. Total number of cases sentenced
2. Total number of cases closed
3. Number of cases sentenced involving a male defendant
4. Number of cases sentenced involving a female defendant
5. Number of cases sentenced involving another (please specify), or unknown gender defendant
6. Number of cases closed involving a male defendant
7. Number of cases closed involving a female defendant
8. Number of cases closed involving another or unknown gender defendant

Agency Customization: How does the criminal court define and record gender?

6. Fairness

6.1 Cases Overturned on Appeal – number of cases overturned due to an appeal

1. Number of cases overturned due to an appeal

Metrics continue on the next page
## 1. Capacity & Costs

**1.1 Annual Budget** – amount of annual budget of the jail system

1. Total jail system's budget (in dollars)

*Agency Customization: How does the agency define the fiscal year?*

**1.2 Total Staff** – number of full-time staff employed by the jail system

1. **Total number** of full-time staff
2. Optional: Number of full-time **security staff**
3. Optional: Number of full-time **support staff**
4. Optional: Number of full-time **clinical staff**
5. Optional: Number of full-time **other (please specify) type staff**
6. Optional: Number of full-time **staff of unknown type**

*Agency Customization: Do the categories above include programmatic staff?*

## 2. Population Movements

**2.1 Admissions** – number of new admissions to the jail system

1. **Total number** of new admissions
2. Optional: Number of new admissions **awaiting trial**
3. Optional: Number of new admissions **serving a sentence**
4. Optional: Number of new admissions **on transfer or hold status**
5. Optional: Number of new admissions **with an unknown admission type**

*Agency Customization: What is the jail system’s definition of an admission? Does that definition include people admitted for a violation of supervision conditions?*

**2.2 Average Daily Population** – average daily population of individuals held in jail custody

1. **Average** daily population
2. Optional: Average daily **pretrial population**
3. Optional: Average daily **sentenced population**
4. Optional: Average daily **transferred/held population**
5. Optional: Average daily **population of unknown type**

*Agency Customization: Do the figures above include people admitted for a violation of supervision conditions?*

**2.3 Releases** – number of new releases from the jail system

1. **Total number** of releases
2. Optional: Number of releases for **sentence completions**
3. Optional: Number of releases for **pretrial release**
4. Optional: Number of releases for **transfers**
5. Optional: Number of releases for **unapproved absences**
2. Population Movements  continued

6. Optional: Number of releases for *compassionate release*
7. Optional: Number of releases for *other (please specify) or unknown release type*

Agency Customization: Does the jail system have the authority to make release decisions? If so, in what instances?

3. Operations and Dynamics

3.1 Readmission Rate – *number of individuals admitted who had at least one other jail admission within the prior 12 months*

1. **Total number** of admissions with at least one prior admission
2. Optional: **new admissions** with a prior admission
3. Optional: **admissions for a violation of conditions** with a prior admission
4. Optional: **admissions with another (please specify) or unknown admission type** with a prior admission

Agency Customization: How does the jail system define an admission? Do the figures above match readmissions within a single facility, jail system, or across statewide admissions?

4. Public Safety

4.1 Staff Use-of-Force/Response to Resistance – *number of staff use-of-force incidents and the number found to be justified/substantiated versus a sustained finding of unreasonable and/or excessive use-of-force*

1. **Total number** of use-of-force incidents
2. Number of **justified/substantiated use-of-force incidents**
3. Number of **sustained findings of unreasonable and/or excessive use-of-force incidents**
4. Number of **incidents pending review**
5. Optional: Number of **incidents involving physical use-of-force**
6. Optional: Number of **incidents involving restraint**
7. Optional: Number of **incidents involving use of a weapon**
8. Optional: Number of **incidents involving an unknown type of force**

Agency Customization: What is the jail system’s definition of use-of-force? Does that definition include counts of handcuffing without resistance? Does the jail system review every use-of-force incident? If not, which ones are reviewed?

5. Equity

5.1 Average Daily Population by Race or Ethnicity – *average daily population of individuals of a certain race or ethnicity held in jail custody*

1. **Average** daily population
2. Average daily population of **White individuals**
3. Average daily population of **Black individuals**
4. Average daily population of **Hispanic/Latino individuals**
5. Average daily population of **Asian individuals**

Continues next page
5. Equity continued

6. Average daily population of American Indian or Alaska Native individuals
7. Average daily population of Native Hawaiian or Pacific Islander individuals
8. Average daily population of individuals of another (please specify), multiple, or unknown race or ethnicity

Agency Customization: How does the jail system define and record race or ethnicity?

5.2 Average Daily Population by Gender – average daily population of individuals of a certain gender held in jail custody

1. Average daily population
2. Average daily population of males
3. Average daily population of females
4. Average daily population of another (please specify), or unknown individuals

Agency Customization: How does the jail system define and record gender?

6. Fairness

6.1 Grievances Upheld – number of grievances filed within the jail system and the number that were founded/substantiated versus the number denied

1. Total number of grievances filed and determined to be founded/substantiated

Agency Customization: How does the jail system define grievance, founded/substantiated, and denied/unsubstantiated? How does the jail system handle a grievance if someone exits the system while it is still pending?

Metrics continue on the next page
## 1. Capacity & Costs

### 1.1 Annual Budget – amount of annual budget (in dollars) of state correctional institutions

1. Total agency budget (in dollars)

*Agency Customization: How does the agency define the fiscal year?*

### 1.2 Total Staff – number of full-time staff employed by the agency

1. **Total number** of full-time staff
2. Optional: Number of *full-time security staff*
3. Optional: Number of *full-time support staff*
4. Optional: Number of *full-time clinical staff*
5. Optional: Number of *full-time other (please specify) type staff*
6. Optional: Number of *full-time staff of unknown type***

## 2. Population Movements

### 2.1 Admissions – number of new admissions to state correctional institutions

1. **Total number** of new admissions
2. Optional: Number of *new admissions serving a sentence*
3. Optional: Number of *new admissions on transfer or hold status*
4. Optional: Number of *admissions for a supervision violation or revocation*
5. Optional: Number of *new admissions of an unknown admission type*

*Agency Customization: How does the agency define admission? Do the figures above include individuals admitted for violation of conditions of supervision?*

### 2.2 Average Daily Population – average daily population of individuals held in state correctional facilities

1. **Average daily** population
2. Average daily *sentenced population*
3. Average daily *population serving time for a violation or revocation*
4. Average daily *transferred/held population*
5. Average daily *population of another (please specify) type*
6. Average daily *population of unknown population type***

*Agency Customization: Do the figures above include individuals admitted for violation of conditions of supervision?*

### 2.3 Releases – number of releases from state correctional facilities

1. **Total number** of releases
2. Optional: Number of *sentence completions*
3. Optional: Number of *transfers*
4. Optional: Number of *unapproved absences***

Continues on next page
2. Population Movements  continued

5. Optional: Number of compassionate releases
6. Optional: Number of other (please specify) releases
7. Optional: Number of releases of unknown type

Agency Customization: How does the agency define supervision?

3. Operations and Dynamics

3.1 Readmission Rate  – number of individuals admitted who had at least one other admission to a state correctional facility within the prior 12 months

1. Total number of admissions with at least one other admission
2. Optional: Number of new admissions with a prior admission
3. Optional: Number of admissions for a violation of conditions with a prior admission
4. Optional: Number of admissions with an unknown or other (please specify) admission type with a prior admission

Agency Customization: How does the agency system define an admission? Do the figures above match readmissions within a single facility or statewide admissions

4. Public Safety

4.1 Staff Use-of-Force Incidents  – number of staff use-of-force incidents

1. Total number of use-of-force incidents
2. Optional: Number of incidents involving physical use-of-force
3. Optional: Number of incidents involving restraint
4. Optional: Number of incidents involving use of a weapon
5. Optional: Number of incidents involving an unknown type of force

Agency Customization: What is the agency’s definition of use-of-force?

5. Equity

5.1 Average Daily Population by Race or Ethnicity  – average daily population of individuals of a certain race or ethnicity held in state correctional facilities

1. Average daily population
2. Average daily population of White individuals
3. Average daily population of Black individuals
4. Average daily population of Hispanic/Latino individuals
5. Average daily population of Asian individuals
6. Average daily population of American Indian or Alaska Native individuals
7. Average daily population of Native Hawaiian or Pacific Islander individuals
8. Average daily population of individuals of another, multiple, or other (please specify) race or ethnicity

Agency Customization: How does the agency define and record race or ethnicity?

Continues on next page
5. Equity continued

5.2 Average Daily Population by Gender – average daily population of individuals of a certain gender held in custody

1. Average daily population
2. Average daily population of males
3. Average daily population of females
4. Average daily population of another (please specify), or unknown individuals

Agency Customization: How does the agency define and record gender?

6. Fairness

6.1 Grievances Upheld – number of grievances filed with the institution that were upheld

1. Total number of grievances filed and upheld

Agency Customization: How does the agency define grievance and upheld?

Metrics continue on the next page
## 1. Capacity & Costs

### 1.1 Annual Budget – amount of annual budget of the supervision agency

1. Total supervision agency budget (in dollars)

Agency Customization: How does the agency define the fiscal year?

### 1.2 Total Staff – number of full-time staff employed by the agency that support supervision functions

1. **Total number** of full-time staff
2. Optional: Number of full-time **supervision staff**
3. Optional: Number of full-time **support staff**
4. Optional: Number of full-time **staff of another (please specify) type**
5. Optional: Number of full-time **staff of unknown type**

## 2. Population Movements

### 2.1 New Supervision Cases – number of new cases referred to the agency for supervision

1. **Total number** of new supervision cases
2. Optional: Number of active supervision cases
3. Optional: Number of inactive supervision cases
4. Optional: Number of unknown or other supervision type cases

Agency Customization: How does the agency define a case?

### 2.2 Individuals under Supervision – number of individuals under supervision at point in time count

1. **Total number** of individuals under supervision
2. Optional: Number of individuals under active supervision
3. Optional: Number of individuals under inactive supervision
4. Optional: Number of individuals on absconder status
5. Optional: Number of individuals under an unknown or other (please specify) supervision type

### 2.3 Supervision Terminations – number of individuals exiting from supervision

1. **Total number** of individuals exiting supervision
2. Number of individuals **exiting supervision successfully**
3. Number of individuals **exiting supervision unsuccessfully**
4. Number of individuals **exiting supervision by another (please specify) type**
5. Number of individuals **exiting supervision with unknown termination type**

Agency Customization: How does the agency define exiting supervision successfully and exiting supervision unsuccessfully?

Metrics continue on the next page.
3. Operations and Dynamics

### 3.1 Supervision Violations
- **Number of individuals with at least one violation during the previous calendar month**
  1. **Total number** of individuals under supervision with at least one violation
  2. Number of individuals with a **technical violation**
  3. Number of individuals with a **new offense violation**
  4. Number of individuals with an **unknown or other (please specify) violation type**

**Agency Customization:** How does the agency define technical violation versus new offense violation?

4. Public Safety

### 4.1 Reconviction while under Supervision
- **Number of individuals convicted of a new offense while under supervision during the previous calendar year**
  1. **Total number** of individuals convicted of a new offense while under supervision
  2. Optional: Number of individuals convicted of a **new violent offense**
  3. Optional: Number of individuals convicted of a **new property offense**
  4. Optional: Number of individuals convicted of a **new drug offense**
  5. Optional: Number of individuals convicted of a **new offense of another (please specify) type**
  6. Optional: Number of individuals convicted of a **new offense of unknown type**

**Agency Customization:** Does your state allow revocation for a new offense prior to conviction for that offense? How does your agency receive information about new convictions?

5. Equity

### 5.1 Individuals under Supervision by Race or Ethnicity
- **Number of individuals under supervision of a certain race or ethnicity at a point in time count**
  1. **Total number** of individuals under supervision
  2. Number of **White individuals under supervision**
  3. Number of **Black individuals under supervision**
  4. Number of **Hispanic/Latino individuals under supervision**
  5. Number of **Asian individuals under supervision**
  6. Number of **American Indian or Alaska Native individuals under supervision**
  7. Number of **Native Hawaiian or Pacific Islander individuals under supervision**
  8. Number of **individuals of another, multiple, or other race or ethnicity under supervision, including those of multiple races or ethnicities**

**Agency Customization:** How does the agency define and record race or ethnicity?

### 5.2 Individuals Under Supervision by Gender
- **Number of individuals of a certain gender under supervision at point in time count**
  1. **Total number** of individuals under supervision
  2. Number of **male individuals under supervision**
  3. Number of **female individuals under supervision**

Continues on next page
5. Equity continued

4. Number of other (please specify), or unknown individuals under supervision

Agency Customization: How does the agency define and record gender?

6. Fairness

There is not a Fairness metric for Community Supervision.
Visit [justice-counts.org](https://justice-counts.org) to learn more.

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