



Created by experts in the field, for experts in the field, Justice Counts metrics empower criminal justice agencies to tell their stories and enable decision-makers to make informed, impactful decisions about public safety.

**Tier 1.** Tier 1 Metrics were released in May of 2022 and are being piloted by hundreds of criminal justice agencies across the country. These metrics take advantage of data agencies already have to offer a panoramic view of essential measures and a comprehensive examination of each sector.

**Tier 2.** Tier 2 metrics build on the foundation of Tier 1 to create a more expansive picture of the entire criminal justice system. Technical Implementation Guides are in development for these metrics, and implementation will begin later this year.

Learn more at [justice-counts.org](https://justice-counts.org).

Law Enforcement

**Capacity & Costs**

**Tier 1**

- Funding
- Expenses
- Staff
- Staff by Race and Ethnicity
- Staff by Gender

**Tier 2**

- Staff by Age
- Staff by Tenure
- Sworn Officer and Recruit Retention
- Hours of Training Provided
- Officers Fluent in a Second Language
- Staff Salaries
- Sworn Officer Educational Attainment

**Population Movements**

**Tier 1**

- Calls for Service

**Tier 2**

- Mental Health/Substance Use Crisis Calls for Service

**Operations & Dynamics**

**Tier 1**

- Arrests

**Tier 2**

- Officer-Initiated Stops
- Deflection and Pre-Arrest Diversions

**Public Safety**

**Tier 1**

- Reported Crime
- Use of Force Incidents

**Tier 2**

- Deaths of People in Police Custody
- Officer Deaths
- People Sustaining Non-Fatal Injuries
- Outstanding Warrants
- Clearance of Reported Crimes
- Seizures

**Demographics**

**Tier 1**

- Arrests

**Tier 2**

- Deflection and Pre-Arrest Diversions
- Seizures
- Deaths of People in Police Custody
- Officer-Initiated Stops

**Fairness\***

**Tier 1**

- Civilian Complaints Sustained

**Tier 2**

- Use of Force Investigations
- Officers Sanctioned for Findings of Misconduct

Prosecution

**Tier 1**

- Funding
- Expenses
- Staff
- Caseload

**Tier 2**

- Staff by Race and Ethnicity
- Staff by Gender
- Staff by Age
- Staff by Tenure
- Staff Attrition
- Staff Salaries
- Victim Advocate Caseload

**Tier 1**

- Cases Referred
- Cases Declined
- Cases Diverted/Deferred
- Cases Prosecuted

**Tier 2**

- Sentence Recommendations
- Cases with Probable Cause Finding

**Tier 1**

- Cases Disposed

**Tier 2**

- Pretrial Release Recommendations Accepted by the Court
- Diversion Program Offered
- Diversion Program Completions
- Cases Resulting in Conviction
- Cases Filed Resulting in an Acquittal
- Cases Disposed with Reduced Charges

**Tier 1**

No Tier 1 Metric

**Tier 2**

- New Case for Person with Previous Convictions
- Non-Fatal Shooting Cases Referred
- Homicide Filing Rate

**Tier 1**

- Cases Declined
- Cases Diverted/Deferred
- Cases Prosecuted

**Tier 2**

- Diversion Program Offered
- Diversion Program Completions
- Cases Disposed with Reduced Charges
- Non-Fatal Shooting Cases Referred

**Tier 1**

- Violations Filed Resulting in Discipline

**Tier 2**

- Restitution Orders Requested
- Cases Reversed Due to Prosecutorial Misconduct

	Capacity & Costs	Population Movements	Operations & Dynamics	Public Safety	Demographics	Fairness*
Defense	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Funding</li> <li>Expenses</li> <li>Staff</li> <li>Caseload</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Staff by Race and Ethnicity</li> <li>Staff by Gender</li> <li>Staff by Age</li> <li>Staff by Tenure</li> <li>Staff Attrition</li> <li>Staff Salaries</li> <li>Client Contacts</li> <li>Support Staff Caseload</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Cases Appointed Counsel</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Clients with Language Access Needs</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Cases Disposed</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Investigation before Case Resolution</li> <li>Time to Case Disposition</li> <li>Cases Appointed Counsel</li> <li>Cases involving a Request for Expert Consultant</li> <li>Time from Counsel</li> <li>Appointment to Initial Meeting</li> <li>Discovery Received</li> </ul>	<p><b>Tier 1</b></p> <p>No Tier 1 Metric</p> <p><b>Tier 2</b></p> <p>No Tier 2 Metric</p>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Cases Disposed</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Investigations before Case Resolution</li> <li>Cases Appointed Counsel</li> <li>Termination of Counsel</li> <li>Time to Disposition</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Client Complaints Sustained</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Cases Appointed Counsel</li> <li>Costs Imposed on People Charged</li> <li>Probable Cause Challenges Resulting in Dismissal</li> <li>Motions Filed and Granted to Exclude Evidence</li> <li>Cases Successfully Appealed</li> </ul>
Courts and Pretrial	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Funding</li> <li>Expenses</li> <li>Judges and Staff</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Judges and Staff by Race and Ethnicity**</li> <li>Judges and Staff by Gender**</li> <li>Judges and Staff by Age**</li> <li>Judges and Staff by Tenure**</li> <li>Staff Attrition</li> <li>Caseload</li> </ul> <p><i>**Shared only for courts where data will not identify court personnel.</i></p>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Criminal Case Filings</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Diversion Program Enrollment</li> <li>Diversion Program Completions</li> <li>Incarceration Sentence Length</li> <li>Changes in Release Status</li> <li>Continuances</li> <li>Cases Disposed with Reduced Charges</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Pretrial Releases</li> <li>Sentences Imposed</li> <li>Cases Disposed</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Diversion Program Enrollment</li> <li>Diversion Program Completions</li> <li>Incarceration Sentence Length</li> <li>Changes in Release Status</li> <li>Continuances</li> <li>Cases Disposed with Reduced Charges</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>New Offenses While on Pretrial Release</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Orders of Protection Filed</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Sentences Imposed</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Failures to Appear</li> <li>Diversion Program Enrollment</li> <li>Diversion Program Completions</li> <li>Cases Disposed with Reduced Charges</li> <li>Individual Perception of Fairness and Justice</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>Civilian Complaints Sustained</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>Number of Appearances</li> <li>Time to Disposition</li> <li>Age of Case</li> <li>Individual Perception of Fairness and Justice</li> </ul>

	Capacity & Costs	Population Movements	Operations & Dynamics	Public Safety	Demographics	Fairness*
Jails	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Funding</li> <li>• Expenses</li> <li>• Staff</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Staff by Race and Ethnicity</li> <li>• Staff by Gender</li> <li>• Staff by Age</li> <li>• Staff by Tenure</li> <li>• Staff Attrition</li> <li>• Overtime Hours</li> <li>• Hours of Training Provided</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Admissions</li> <li>• Daily Population</li> <li>• Releases</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Length of Stay</li> <li>• Daily Population in Restrictive Housing</li> </ul>	<p><b>Tier 1</b></p> <p>No Tire 1 Metric</p> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Length of Stay in Restrictive Housing</li> <li>• Access to Health Care Services</li> <li>• Reentry Needs at Release</li> <li>• Program Enrollment</li> <li>• Program Completions</li> <li>• Needs Identified at Admission Screening</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Use of Force Incidents</li> <li>• Readmissions</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Deaths of People In Custody</li> <li>• People Sustaining Non-Fatal Injuries</li> <li>• Deaths of Staff on the Job</li> <li>• Misconduct</li> <li>• Participation in Staff Wellness Offerings</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Daily Population</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Daily Population in Restrictive Housing</li> <li>• Program Enrollment</li> <li>• Program Completions</li> <li>• Deaths of People In Custody</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Grievances Upheld</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Victim Notifications</li> <li>• Time Out of Cell</li> <li>• People Receiving Visitation</li> </ul>
Prisons	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Funding</li> <li>• Expenses</li> <li>• Staff</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Staff by Race and Ethnicity</li> <li>• Staff by Gender</li> <li>• Staff by Age</li> <li>• Staff by Tenure</li> <li>• Staff Attrition</li> <li>• Overtime Hours</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Admissions</li> <li>• Daily Population</li> <li>• Releases</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Length of Stay</li> <li>• Daily Population in Restrictive Housing</li> </ul>	<p><b>Tier 1</b></p> <p>No Tire 1 Metric</p> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Length of Stay in Restrictive Housing</li> <li>• Access to Health Care Services</li> <li>• Reentry Needs at Release</li> <li>• Program Enrollment</li> <li>• Program Completions</li> <li>• Needs Identified at Admission Screening</li> <li>• Parole Hearings</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Use of Force Incidents</li> <li>• Readmissions</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Deaths of People In Custody</li> <li>• People Sustaining Non-Fatal Injuries</li> <li>• Deaths of Staff on the Job</li> <li>• Misconduct</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Daily Population</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Daily Population in Restrictive Housing</li> <li>• Program Enrollment</li> <li>• Program Completions</li> <li>• Deaths of People In Custody</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Grievances Upheld</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Victim Notifications</li> <li>• Time Out of Cell</li> <li>• People Receiving Visitation</li> </ul>

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<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Funding</li> <li>• Expenses</li> <li>• Staff</li> <li>• Caseload</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Staff by Race and Ethnicity</li> <li>• Staff by Gender</li> <li>• Staff by Age</li> <li>• Staff by Tenure</li> <li>• Staff Attrition</li> <li>• Hours of Training Provided</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• New Cases</li> <li>• Daily Population</li> <li>• Discharges</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Length of Supervision Sentence</li> <li>• Daily Population on Specialized Caseloads</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Violations</li> <li>• Revocations</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Violations before Revocation</li> <li>• People on Supervision Referred for Programs</li> <li>• Program Enrollment</li> <li>• Program Completions</li> <li>• Post-Supervision Plans Completed</li> <li>• People on Supervision with a Case Plan</li> <li>• People with Assessed Needs Referred to Services While under Supervision</li> <li>• Sanctions Applied</li> <li>• Incentives Applied</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Reconvictions</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Daily Population with Protective Factors</li> <li>• People on Supervision Assessed for Risk and Needs</li> <li>• Contacts Completed Monthly</li> </ul>	<p><b>Tier 1</b></p> <ul style="list-style-type: none"> <li>• Daily Population</li> </ul> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Program Enrollment</li> <li>• Program Completions</li> <li>• Length of Supervision Sentence</li> </ul>	<p><b>Tier 1</b></p> <p>No Tier 1 Metric</p> <p><b>Tier 2</b></p> <ul style="list-style-type: none"> <li>• Early Termination Requests Denied</li> <li>• Corrective Action Taken for Staff Misconduct</li> <li>• People on Supervision with Housing Restrictions</li> <li>• Cost Imposed on Person Being Supervised</li> </ul>

\*Many factors can lead to a complaint, grievance, or appeal that are not related to fairness. The existence of these processes reflects a functioning system.